

Updated 13th March 2020

Coronavirus FAQs

We are closely monitoring the situation and following the Government's guidelines & advice and at present Bendrigg is operating as normal. These FAQs seek to cover the most common questions we are getting from groups and individuals.

Am I covered by Travel Insurance?

If you have returned a booking form and paid your deposit for any full residential course at Bendrigg from January 2020 onwards you have Travel Insurance included through Fogg Insurance. This insurance is only in force once we receive your booking form and deposit. Full details of this insurance can be found here: <https://www.bendrigg.org.uk/already-booked/insurance>

Questions or queries relating to this policy should be go directly to Fogg Insurance on 01623 631331.

What if I/someone in my group becomes ill with coronavirus before our trip to Bendrigg?

If you become ill with coronavirus prior to departure then you will be able to claim in the normal way under the cancellation section. If the whole group could be affected (e.g. for school groups) then please call Fogg Insurance direct for guidance and to see if Fogg can provide any assistance under the terms of the policy.

What happens if I decide not to come for fear of contracting coronavirus?

The Fogg Travel Insurance does not cover you if you decide not to come to Bendrigg because of the fear of contracting coronavirus.

What if I become ill with coronavirus during our visit to Bendrigg?

If a person becomes ill with the virus during the trip, then the emergency medical repatriation section of the cover will apply and cover will be considered under the terms of the policy. If the whole group could be affected or quarantined Fogg Insurance would need to be contacted straight away to see if they can provide assistance under the terms of the policy.

What happens if my school has to close because of Coronavirus/because Government advice?

Our standard cancellation policy would apply however we encourage all schools to contact us if this is the case and we will do our best to work with you depending on your specific circumstances.

What happens if Bendrigg has to close?

We are currently taking advice on the eventuality of Bendrigg having to close due to the spread of the virus. If this should happen we will be in touch all groups to discuss next steps and endeavour to work with you to reschedule your course.

What happens if there is a Government enforced quarantine/restriction on travel?

We are closely monitoring the situation and following the Government's guidelines & advice and at present Bendrigg is operating as normal. It is unfortunately impossible to predict every eventuality and we will keep everyone informed as new information becomes available.